



## Stanford eCorner

### Friction's Antidote: Radical Candor

Kim Scott

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Video URL: <http://ecorner.stanford.edu/podcasts/5650/Frictions-Antidote-Radical-Candor>

For our final full episode, Stanford Engineering's Bob Sutton sits down with Kim Scott, author of the New York Times bestseller "Radical Candor: Be a Kick-Ass Boss Without Losing Your Humanity." Before a live audience in San Francisco, they discuss how we can all develop the courage to tell co-workers when they can do better, as well as face critical feedback ourselves. Do you pull punches just because you want to be liked, or fear you'll make someone else angry? Multiply that over an entire organization, and you have the sort of ubiquitous friction that's devilishly invisible but disastrous overall. As Scott says, the goal is to both care personally and challenge directly: "We totally forget that our humanity is an asset, and we should bring it to bear at work."



Transcript